

Back up on the soapbox

Are you ready for it? This is a good one. Here goes. I did not receive a gas bill at the time that I usually do every month. This would be December's gas usage and the bill received in January. I waited a few extra days and still no bill. I called the gas company. Oh, great, a computer– my favorite thing to talk to. We went through the name, account number and reason for the call. Hmmm, the choices to pick from did not include “I need a bill.” I tried to get as close as I could to what I needed. No dice. The infernal computer did not understand. It would get me an agent. Yay!!

Things with the agent went from bad to worse. After we went through the name, address, and account number, she could not send me a bill until she talked to Frank– as the account is in his name. What!! I pay the bills. He doesn't have a clue.

Okay. I put him on the phone after I told him what she wanted. Mind you now the man is “deaf as a post” and knows nothing about the gas bill. He just knows that it's always paid and never has been shut off.

So, here we go--she asks him name. Good. He knows that...Next the address. I go into action. I hold up three fingers then two fingers, and finally five fingers. He does know that it is Kelly Road in Five Forks. Back to the fingers for the zip code– two fingers, six fingers, one finger, three fingers, and six fingers... We are through the zip code. By this time the charades are no longer fun and Frank is irritated. So, he says to her, “All this just to get a gas bill?” Thank goodness she didn't ask him the account number. My fingers would have been worn out.

Three days later I got the gas bill and I paid it. Two days after that, I got another gas bill. This one was dated for July, 2013 and had to be paid by August 20, 2013. Don't you think if I hadn't paid that one that my gas would have been shut off by now? I'm sure.

But wait. There is more. The third gas bill arrived three days later. It was for December and had to be paid by January 23rd, 2014. It was the same as the first bill that I had already paid.

So, the moral of the story is “Don't ask for a gas bill!!” as my friend in Kentucky said, “She did understand that You were going to pay the gas bill and that she didn't have to.” How true.

Til' next month and more gas bills!!

~Judy ~